

Effective January 31st, 2024

The Resort at Glade Springs Tee Time Policies

Tee Times are to be placed in advance of playing a round at The Resort at Glade Springs COBB course by reaching the golf shop.

Booking tee times:

- Public Guest may make tee times no earlier than 7 days in advance. *(This includes anyone who is not a member of the resort or staying at the resort.)*
- Resort Guest can book tee times 1 month in advance *(This includes any resort guest who has a reservation on property.)*
- Members may reserve tee times 12 months in advance. The Professional golf staff reserves the right to modify any tee times outside of 30 days to the scheduled time. *(Members are responsible for confirming tee time with the professional staff.)*

Cancellation Policy:

- Cancellations should be made 24 hours in advance of the scheduled tee time.
- No call, no shows may be denied tee time in the future unless they pay for the previous no call, no show.

Rain Check Policy:

Rain checks WILL be issued when:

- The golf course becomes unplayable due to harsh playing conditions causing suspension of play lasting 1-hour.
- The golf course superintendent deems the course unplayable

Rain checks WILL NOT be issued Due to pace of play or when:

- It is raining, and players choose to tee off.
- An intermittent or passing shower occurs.
- *Rain is common in this area throughout the year. It is the golfer's responsibility to bring the necessary clothing and equipment to play in adverse conditions.
- 18-Hole Rounds:
" If you have played less than 9 holes, an 18-hole rain check will be issued with a value equal to the fee you paid at check-in. This credit is redeemable towards future green fees only.
- • If you have played more than 9 holes, a 9-hole rain check will be issued with a value equal to the fee you paid at check-in. This credit is redeemable towards future green fees only.
- 9-Hole rounds:
• If you have played less than 9 holes, a 9-hole rain check will be issued with a value equal to the fee you paid at check-in. This credit is redeemable towards future green fees only.
- Additional Notes:
• Refunds may ONLY be offered if you paid your fees and never made a stroke on the course.
• Rain checks must be surrendered at check-in when they are being redeemed.
• Rain checks will expire one year from the date issued and cannot be reissued if lost or damaged beyond recognition